

StanleyBlack&Decker	GRI Content	<i>EHS – T2— 018</i>
Stanley Black & Decker	Customer Health & Safety, Responsible Marketing	Original Issue Date: 12/31/2018 Revision Date: 5/14/2019 <i>Page 1 of 4</i>

**Customer Health and Safety
GRI Standard 416-1**

**Responsible Marketing
GRI Standard 417-1**

In its primary consumer goods business, Stanley Black & Decker’s Global Tools & Storage business maintains an acute awareness of and responsibility for the potential health & safety impacts on its customer base. As the world’s leader in tools and storage SBD’s product development processes include tollgates for product safety review, and extensive testing is conducted on our products’ safety. Safety information is consistently communicated to customers.

The GTS business follows a quality policy consistent with ISO9001 that requires third-party approval demonstrating safety. Organizations including Underwriter’s Laboratories (UL), CSA, DEKRA and VDE are used for these approvals. There are a few exemptions for low risk products such as flashlights. In those cases, safety tests and design requirements are met and documented internally.

The product development process also triggers safety reviews for all products at various product development milestones including Milestone 2 (conceptual design), Milestone 4 (approval to release funds for tooling) and Milestone 6 (approval for saleable production). These milestones also include a review of product labeling and marking to ensure safety and operational hazards are identified for the customer as shown in the example from a DEWALT Cordless Power drill (Figure 1 see below). This demonstrates SBD’s commitment to share information on the safe use of the product (or service) with its customers (GRI 416-1).

Products that include batteries include information about SBD’s commitment to safe disposal of the product and environmental or social impacts from recycling (manual excerpt shown in Figure 2). Through a partnership with Call2Recycle, SBD’s customers can recycle their batteries for free. An on-product label (shown in Figure 3) with a phone number highlights this opportunity so customers can find disposal options. SBD also follows all applicable product regulation expectations under CE marking requirements, RoHS, and REACH as required by legislation.

SBD’s Security Business is a global provider of integrated security solutions for local, regional, multi-location, and national organizations. These integrated security solutions take the form of integrated intrusion detection, fire protection, video surveillance, access control, and monitoring applications. SBD professionals design, install and maintain your system, and STANLEY 24-hour UL & FM approved ProtectionNet Monitoring Centers, inspected and approved by [Underwriters Laboratories](#) and [Factory Mutual](#), provide the highest level of security and service. Product safety associated with these critical integrated systems is important to protect Stanley Security customers’ assets as well as the health and safety of the public, that visits our customers’ locations and walk through Stanley Security access control doors every day.

Figure 1 – Safety Labeling Example – DEWALT Cordless Power Drill

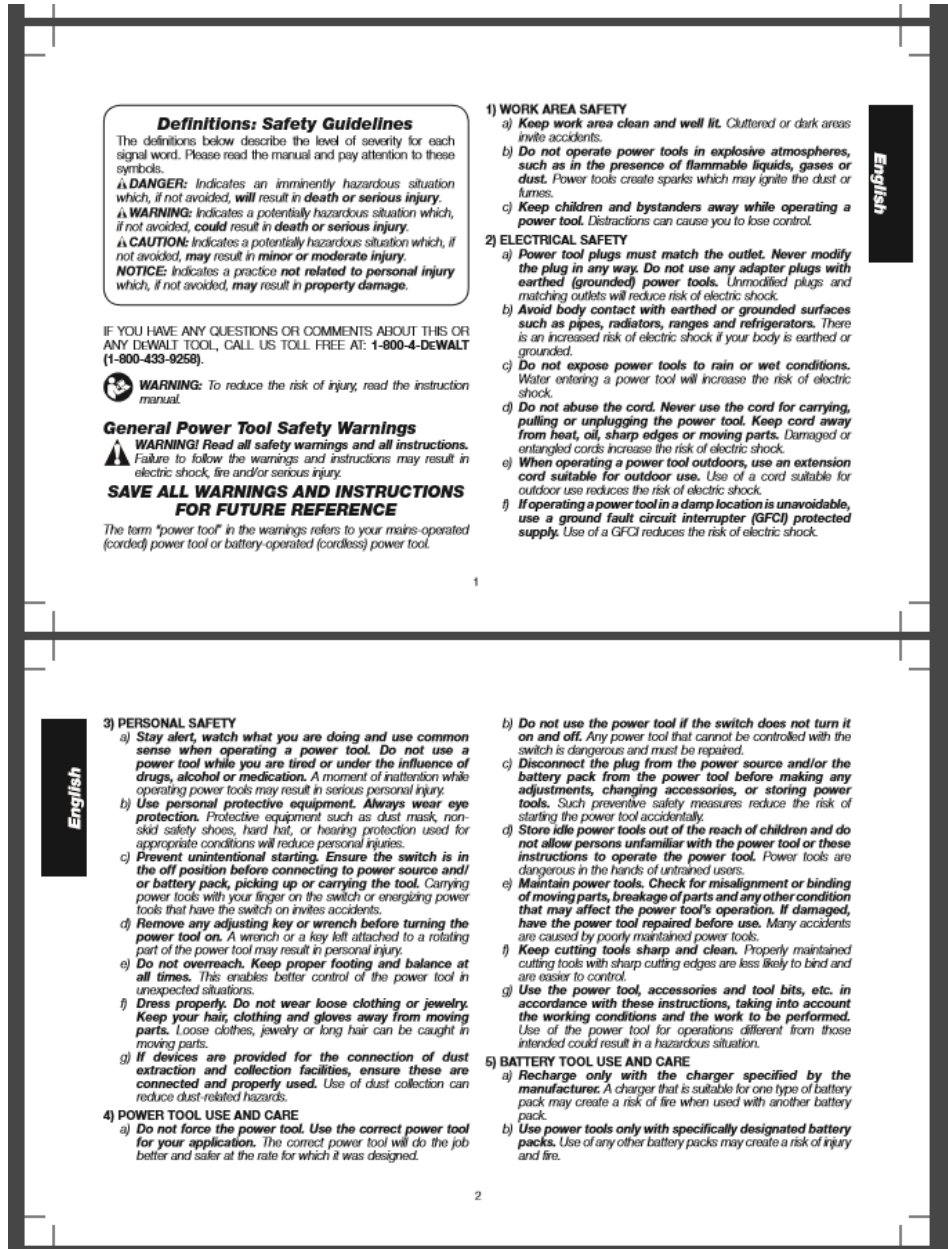


Figure 2 – Battery-Containing Product Manual Excerpt

The RBRC® Seal

The RBRC® (Rechargeable Battery Recycling Corporation) Seal on the nickel cadmium, nickel metal hydride or lithium-ion batteries (or battery packs) indicates that the costs to recycle these batteries (or battery packs) at the end of their useful life have already been paid by DEWALT. In some areas, it is illegal to place spent nickel cadmium, nickel metal hydride or lithium-ion batteries in the trash or municipal solid waste stream and the Call 2 Recycle® program provides an environmentally conscious alternative. Call 2 Recycle, Inc., in cooperation with DEWALT and other battery users, has established the program in the United States and Canada to facilitate the collection of spent nickel cadmium, nickel metal hydride or lithium-ion batteries. Help protect our environment and conserve natural resources by returning the spent nickel cadmium, nickel metal hydride or lithium-ion batteries to an authorized DEWALT service center or to your local retailer for recycling. You may also contact your local recycling center for information on where to drop off the spent battery. RBRC® is a registered trademark of Call 2 Recycle, Inc.



Figure 3 – Battery-Containing Product Label

